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UNITED STATES DISTRICT COURT  
EASTERN DISTRICT OF CALIFORNIA

JOEL ABAYA, individually and on  
behalf of others similarly situated,  
  
Plaintiff,  
  
v.  
  
TOTAL ACCOUNT RECOVERY, LLC.,  
  
Defendant.

No. 2:15-cv-01269-MCE-CKD

**MEMORANDUM AND ORDER**

Through the present action, Plaintiff Joel Abaya (“Plaintiff”) alleges that Defendant Total Account Recovery, LLC (“Defendant”) violated the Telephone Consumer Protection Act, 47 U.S.C. § 227, et seq. (“TCPA”) by making autodialed calls to Plaintiff’s cell phone without his consent in the course of trying to collect on an allegedly outstanding debt. Although Plaintiff purports to sue not only on his own behalf but also on behalf of others similarly situated, Defendant now seeks an order compelling arbitration under the terms of Plaintiff’s loan agreement with FSST Financial Services, LLC d/b/a Bottom Dollar Payday (“Lender”). Defendant further requests that the Court dismiss the instant lawsuit once it compels arbitration. For the reasons stated below, Defendant’s Motion to

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1 Compel Arbitration (ECF No. 9) is GRANTED.<sup>1</sup> The Court, however, declines to dismiss  
2 Plaintiff's claims in their entirety and instead will stay this matter pending completion of  
3 arbitration proceedings in the event the arbitrator determines that any of the issues  
4 presented are not properly subject to arbitration.

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6 **BACKGROUND**  
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8 Plaintiff entered into a Consumer Loan and Arbitration Agreement ("Agreement")  
9 with Lender on or about July 18, 2014. That Agreement included a broad arbitration  
10 provision which provides that "all disputes, including any Representative Claims against  
11 us and/or related third parties, shall be resolved by binding arbitration only on an  
12 individual basis with you." Agreement, Ex. 1 to Def.'s Mot., ¶ 9(d). The term  
13 "Representative Claims" is defined as including a class action like that pursued by  
14 Plaintiff here, and the Loan Agreement goes on to specifically provide that the Arbitrator  
15 shall not conduct class arbitration. Id. Even more significantly, the Agreement also  
16 defines the "disputes" subject to arbitration in the "broadest possible" manner to include  
17 "all claims, disputes or controversies arising from or relating directly or indirectly to the  
18 signing of this Agreement" against "related third parties." Id. at ¶ 9(b). "Related Third  
19 Parties," in turn, are defined as all claims asserted "against us and/or any of our  
20 employees, agents, directors, officers, shareholders, governors, managers, members,  
21 parent company or affiliated entities." Id.

22 As an agent retained by the Lender to collect on Plaintiff's debt, Defendant  
23 contends it falls within the Loan Agreement's definition of "related third parties."  
24 Moreover, Defendant also points out that the Agreement, by defining "disputes" as also  
25 including any controversy relating directly or indirectly to the "validity and scope" of the  
26 Agreement and "any claim or attempt to set [it] aside," also delegates to the arbitrator so-

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<sup>1</sup> Because oral argument would not have been of material assistance, the Court ordered this matter submitted on the briefs. E.D. Cal. Local Rule 230(g).

1 called “gateway” issues of whether Plaintiff’s claims are properly subject to arbitration  
2 under the Agreement in the first place. Id.

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4 **STANDARD**

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6 The Federal Arbitration Act (“FAA”) governs the enforcement of arbitration  
7 agreements involving interstate commerce. 9 U.S.C. § 2. The FAA allows “a party  
8 aggrieved by the alleged failure, neglect, or refusal of another to arbitrate under a written  
9 agreement for arbitration [to] petition any United States District Court . . . for an order  
10 directing that such arbitration proceed in the manner provided for in [the arbitration]  
11 agreement. 9 U.S.C. § 4. Valid arbitration agreements must be “rigorously enforced”  
12 given the strong federal policy in favor of enforcing arbitration agreements. Perry v.  
13 Thomas, 482 U.S. 483, 489-90 (1987) (citation omitted). To that end, the FAA “leaves  
14 no place for the exercise of discretion by a district court, but instead mandates that  
15 district courts shall direct the parties to proceed to arbitration on issues as to which an  
16 arbitration agreement has been signed.” Dean Witter Reynolds, Inc. v. Byrd, 470 U.S.  
17 213, 218 (1985) (emphasis in the original).

18 The Supreme Court has “recognized that parties can agree to arbitrate ‘gateway  
19 questions of ‘arbitrability,’ such as whether the parties have agreed to arbitrate or  
20 whether their agreement covers a particular controversy.” Rent-A-Center, West, Inc. v.  
21 Jackson, 561 U.S. 63, 68-69 (2010). If the agreement to arbitrate contains such a  
22 delegation provision, the court must compel arbitration with respect to issues of  
23 arbitrability except to the extent there is a challenge as to whether the delegation  
24 agreement itself is valid. Id.

25 In determining the validity of an agreement to arbitrate, the district court looks to  
26 “general state-law principles of contract interpretation, while giving due regard to the  
27 federal policy in favor of arbitration.” Wagner v. Stratton Oakmont, Inc., 83 F.3d 1046,  
28 1049 (9th Cir. 1996).

**ANALYSIS**

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3 Plaintiff makes a number of substantive challenges to Defendant’s attempt to  
4 compel arbitration in this matter, including contentions that 1) the claims encompassed  
5 by the arbitration clause do not include Plaintiff’s unlawful debt collection claims under  
6 the TCPA; 2) the arbitration clause fails because of lack of mutual assent; and 3) the  
7 arbitration clause is unconscionable in any event. As indicated above, however, these  
8 claims go to the merits of whether the arbitration agreement can be enforced under the  
9 particular circumstances of this case. Before reaching those merits, a determination  
10 must be made as to which claims, if any, are arbitrable in the first place. In that regard,  
11 the Agreement provides that the arbitrator shall first decide “the validity and scope of this  
12 Agreement [itself] and any claim or attempt to set aside the Agreement.” Agreement, ¶  
13 9(b).

14 In accordance with this so-called “gateway” provision, this arbitrator must initially  
15 determine whether there has been an agreement to arbitrate as well as the extent of that  
16 agreement. See Rent-A Ctr., West, Inc. v. Jackson, 561 U.S. at 68-69. If the arbitrator  
17 decides that he or she has indeed been delegated the power to decide the claims at  
18 issue between the parties, the arbitrator would proceed to an assessment of those  
19 claims on their merits. On the other hand, if the arbitrator determines that Defendant  
20 cannot enforce the Agreement with respect to Plaintiff’s claims, the dispute would come  
21 back to the Court for adjudication.

22 Although the Court is obligated to decide any claim of invalidity involving the  
23 arbitration clause itself (see id.), there is no such challenge pending here. Instead, the  
24 primary battleground between the parties here concerns Defendant’s standing to assert  
25 that the Agreement as a whole obligates Plaintiff to arbitrate his claims, a dispute that  
26 necessarily entails examination of both the arbitration clause along with the particular  
27 circumstances raised by the remainder of the Agreement. In addition to standing,  
28 Plaintiff also asserts that the Agreement fails vis-à-vis Defendant for other reasons like

1 lack of assent or unconscionability. Whether those challenges can be decided by the  
2 arbitrator are questions that, according to the Agreement, the arbitrator must first  
3 determine since they pertain to the “validity and scope” of the Agreement and whether  
4 the Agreement can be set aside under the particular circumstances confronted here.

5 Given the strong policy favoring enforcement of arbitration provisions, the  
6 resulting rigor with which arbitration agreements should be enforced, and the fact that  
7 the arbitration clause at issue here is clear in mandating that “gateway” issues  
8 determining the validity and scope of arbitration be determined by the arbitrator, this  
9 Court finds Defendant’s Motion to Compel Arbitration to be well taken.

10 “[O]nce a court determines that an arbitration clause is enforceable, it has the  
11 discretion to either stay the case pending arbitration or to dismiss the case if all of the  
12 alleged claims are subject to arbitration.” Delgadillo v. James McKaone Enterprises,  
13 Inc., 2012 WL 4027019, at \*3 (E.D. Cal. Sept. 12, 2012). Here, while Defendant urges  
14 the Court to dismiss Plaintiff’s lawsuit in its entirety once arbitration is implicated, that  
15 argument presupposes that the arbitrator will in fact resolve the disputes between the  
16 parties in their entirety. It is nonetheless altogether possible that the arbitrator will  
17 decide that the subject matter of Plaintiff’s particular claims is in fact not subject to  
18 arbitration. Consequently, in the Court’s view, it would be unwise to dismiss the  
19 Complaint altogether. Instead, a stay pending completion of the arbitration proceedings  
20 one way or the other is the more prudent option.

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**CONCLUSION**

For the reasons stated above, Defendant's Motion to Compel Arbitration (ECF No. 9) is GRANTED. Defendant's additional request that this lawsuit be dismissed in light of its referral to arbitration is, however, DENIED. Instead, the Court orders this case STAYED pending the completion of arbitration in this matter.

IT IS SO ORDERED.

Dated: June 17, 2016

  
MORRISON C. ENGLAND, JR.  
UNITED STATES DISTRICT JUDGE